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|  | | THE HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE | |
| Boston Borough Council | East Lindsey District Council | City of Lincoln Council | Lincolnshire County Council |
| North Kesteven District Council | South Holland District Council | South Kesteven District Council | West Lindsey District Council |

Open Report on behalf of David Sharp, Director of the NHS England Leicestershire and Lincolnshire Area Team

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| Report to | Health Scrutiny Committee for Lincolnshire |
| Date: | 17 September 2014 |
| Subject: | Burton Road Surgery, Lincoln |

Summary:

The NHS England Area Team is considering two options for the future provision of longer term services at the Burton Road Surgery and these are:

- Option 1 – To see who might be interested in the opportunity to provide a service to Burton Road patients: this means that the service may remain the same; could be delivered from different premises, by different staff; or may not continue.
- Option 2 – To close the surgery: we would then help patients to choose another practice in the area.

Actions Required:

To consider and to comment on the update on the future arrangements for the Burton Road Surgery and the current state of progress in relation to the options.

1. **Burton Road Surgery Lincoln**

Background

The Leicestershire and Lincolnshire Area Team of NHS England commissions primary medical services via a number of Alternative Provider of Medical Services (APMS) contracts, which are fixed term contracts. Services delivered from The Burton Road Surgery are provided under an APMS contract. The future provision of these services has been under consideration by the Area Team and as part of that work there has been a review of the current services delivered by these APMS providers.

The Leicestershire and Lincolnshire Area Team first wrote to patients registered at the Burton Road Surgery on the 27 May 2014. In that letter they notified patients that the contract for their GP services was due to end and advised them of the proposed closure of the practice on the 30 September 2014.

However, the Area Team also explained that they were seeking patient views about this change and offered the chance to attend two drop-in sessions and complete a patient questionnaire by 27 June 2014. The closing date for receipt of completed questionnaires was extended to 4 July 2014.

At the drop-in sessions the Area Team heard from patients how much they value the current service and the Burton Road practice team. The Area Team also acknowledged that their original letter to patients of the surgery had caused confusion and apologised for this.

The Area Team agreed to send a second letter to keep patients updated about their future GP services and this was sent on Friday 20 June 2014.

The Area Team Director attended a public meeting on 7 July 2014.

Current Situation

The Area Team has been successful in negotiating a further extension to the current APMS contract at Burton Road with the current provider (Lincolnshire Community Health Services NHS Trust). This contract will end on 30 June 2015, giving sufficient time to re-procure the contract should this be the final decision of the Area Team.

Consultation

This outcome outlined above was communicated to all registered patients in a letter dated 4 August. This letter was sent together with a further consultation document for patients to complete. The consultation gives patients the opportunity to comment on the available options. The consultation period ends at 5pm on 17 September 2014. A copy of the patient consultation is attached.

The two options being considered are:

- Option 1 – To see who might be interested in the opportunity to provide a service to Burton Road patients: this means that the service may remain the same; could be delivered from different premises, by different staff; or may not continue.

- Option 2 – To close the surgery: we would then help patients to choose another practice in the area.

There has been a good rate of return of the survey forms to date. A report detailing the outcome of the consultation will be published in due course.

Drop in sessions have been offered to patients and two of these have taken place to date (4 September). These sessions have not been well attended.

A range of other stakeholders have also been invited to respond to a shortened version of the consultation on behalf of their respective organisations.

Future decision

A final decision on the future of services at Burton Road Surgery will be made by the end of September. The Area Team will write to patients again in October explaining the decision, the potential implications of that decision and offering further drop in sessions for patients.

The rate at which patients have been leaving the practice has slowed considerably. The list size as at 1 September 2014 stands at 2,270.

2. Conclusion

The Committee is asked to consider and to comment on the update on the future arrangements for the Burton Road Surgery and the current state of progress in relation to the options.

3. Appendices - These are listed below and attached at the end of the report:

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| Appendix A | Burton Road Surgery Patient Survey - Consultation period from 4 August 2014 to 17 September 2014 |
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4. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Judy Patrick, who can be contacted on 0113 824 8787 or judy.patrick@nhs.net.